



## **NovitaTech Accessible Telecommunications Workshop Brisbane Program**

**Date and time:** Thursday 16 November 2006  
**Location:** The Cerebral Palsy League QLD, Conference Room  
55 Oxlade Drive, New Farm

**Workshop facilitators:** Mr Toan Nguyen and Mr Rob Garrett



This accessible telecommunications workshop has been made possible thanks to the generous sponsorship of the Australian Communication Exchange (ACE) (a not-for-profit, Australian organisation dedicated to empowering those who have a hearing, speech or communication impairment, to obtain access to the telephone and other telecommunication networks.), Telstra's Disability Services, and the Department of Communications, Information Technology and the Arts (DCITA).

**10.00-10.20am**      **Welcome, introductions, and overview of the day  
(20 minutes-Rob Garrett)**

**10.20-11.00am**      **Session 1**

- Introduction to accessible telecommunication & accessible telecommunications solutions and options (eg. Mainstream and specialised). Including questions and demonstrations. (40 minutes-Toan Nguyen)



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**11.00-11.30am Morning tea (provided)**

**11.30-13.10pm Session 2**

- Overview and outcomes of the 2005 DCITA funded research. Including questions & demonstrations. (20 minutes-Toan Nguyen)
- Telecommunications industry participation in making information about phones more readily available for people with a disability and the elderly. Including questions. (20 minutes-Rob Garrett)
- Introduction to Telstra Disability Services. Including questions. (20 minutes-Bert Ciavarra, Manager Disability Services)
- Overview of the 2006 DCITA funded research, including demonstration of videotalk on 3G phones & internet phone call using Skype. (20 minutes-Toan Nguyen & Rob Garrett)
- Hands-on stations to trial mobile and home phone solutions (eg. keyboard, portable handsfree, voice recognition technology, TS Phone, Telstra Big Button phone etc.)
  - Station 1: mainstream mobile phone solutions (Toan)
  - Station 2: home phone solution (Rob)People rotate after 10 minutes.

**13.10-14.10pm Lunch (provided)**

**14.10-15.15pm Session 3**

- Introduction to the National Relay Service (45 minutes-Sueanne Randazzo & Deborah Fullwood)
- Hand-on stations to trial switch accessible and specialised options (eg. BravoTango, Nohandcom, Keo etc.)
  - Station 1: switch access & misc.(nohandcom. BT interface etc.) (Toan)
  - Station 2: Keo (Rob)People rotate after 10 minutes.

**15.15-15.45pm Afternoon tea (provided)**

**15.45-16.30pm Session 4**

- Hands-on stations to trial electronic/portable communication devices (ECD) (eg. Pathfinder, Emu Tablet, Aircard etc.) with mobile phone access.
  - Station 1: SGD & Aircard (Toan)
  - Station 2: Emu tablet (Rob)People rotate after 10 minutes.
- Summary and conclusion of the day (10 minutes-Rob Garrett)
- Feedback and review of the workshop (10 minutes-Rob Garrett)
- Finish